



Interactive Voice Recognition System

619-338-2222 or Toll Free 800-253-9933

The Department of Environmental Health has a new **Interactive Voice Recognition** telephone system. The new voice activated system makes getting business done with our department easier than ever!

This new recorded system allows you to access the information you need quickly and efficiently, 24 hours a day, seven days a week and is designed to expand service to our customers. You can jump straight to the information you need, without having to wade through a lot of menus.

How to use:

You can say the name of the person you want to speak to or state key words to have your call directed, such as:

"Food and Housing"
"Hazardous Materials"
"Septic Systems"
"Rats and Mosquitoes"
"Hours & Locations"
"Directions" etc...



Serving All Locations

Downtown
El Cajon
Ruffin Road
Hazard Way
San Marcos

"Improve Opportunities for Children, Promote Strategies for Environmental Preservation and Promote Safe and Livable Communities"